

4 Ways Service Translates to Trust When Investing in Money Markets

An independent investment portal is a standalone offering that is created solely to serve the needs of institutional investors. As such, extraordinary service and support is as important as its technology. Here are four reasons why investors say they can rely on ICD as their independent portal provider.

1

THE TRADE DESK ANSWERS

It doesn't take multiple calls to reach ICD's global trade desk, which operates across nine time zones.

"ICD's service and support is second to none."

– Matt Norris, Petrofac Ltd

"I really appreciate the responsiveness on any issue or request."

– Brandon Hillstead, Autodesk

2

ONE CALL DOES IT ALL

One call to the trade desk is all that it takes to get clients what they need, when they need it, saving them valuable time.

"It only takes one call to ICD and they handle the terms with numerous money managers."

– Ryan Seghesio, California Independent System Operator

"Thank you ICD Team, you are amazing! You were able to save me a whole day of work."

– Mihaela Mihaylova, Coca Cola

3

FUND RELATIONSHIPS GO A LONG WAY

ICD pre-qualifies investment flows, providing clients access to capacity.

"With ICD's technology and service, we have easy access to the short-term market."

– Benjamin Miga, BrightSpire

"I wish all of our vendors and relationship managers provided the level of customer service we receive from the ICD team!"

– Michael Hanson, UPS

4

EXPERTISE IS PERVASIVE

Experienced, licensed traders, relationship managers, and technologists specialize in treasury's unique trading requirements and business needs.

"The most I had to do was work with the ICD team to provide legal forms, and they handled the rest. The actual set-up process was seamless."

– Philip Giron, Riot Games

"Right from the start, our integration experience with ICD was very good."

– Jonathan Kluding, SAP Treasury Group



ICD provides the best customer service in the business."

– Kim Kelly-Lippert, American Honda Companies, Inc.

To find out more about why treasury teams trust ICD, visit icdportal.com/resources



COMMUNITY

Over 500 treasury organizations across 65 industries in 46 countries



SERVICE

99% of treasury clients rate ICD service as Excellent or Above Average



EXPERIENCE

Traders, relationship managers and technology teams are dedicated, licensed

TREASURY'S TRUSTED, INDEPENDENT TRADING PORTAL